

## Warranty statement

By purchasing our products from our own production and our merchandise you have decided for high quality.

All produced standard system components are components of many statically tested range. When selecting all components used was paid to corrosion, ozone and UV resistance. For this purpose is placed on the use of high quality materials such as stainless steel, aluminum, galvanized steel and special plastics value. In our assembly systems, we provide a worldwide warranty of 10 years. The warranty period begins with dispatching.

We undertake to rectify all occurring quality-, durability- and function defects in our products completely or partially or to compensate within the period of warranty. We reserve the right to vote, to repair defective products, to replace or compensate for the lack of discount.

Conditions to the effectiveness of the guarantee are statically safe ground and the position of the security to be built roof structure, the professional and statically safe installation of the supplied mounting system and the exclusive use of our or we recognized mounting system parts. The fulfillment of these conditions applies oneself to the customer. In addition, the installation of ballast-optimized and ballast-free mounting systems must happen under the supervision of a certified fitter of us.

The supplied assembly instructions and installation plans apply for mounting as well as a detailed static calculation if it is required by the customer. Moreover, the relevant laws, standards and regulations in the assembly need to be observed.

### **The guarantee does not control:**

- Damages that result or can result from excessive exposure of environmental factors, by so-called force majeure as well as improper use
- Merchandise, goods which have not been identified by our own production; here may duration and number of warranty only correspond to the specifications of our suppliers
- wear and tear parts as well
- Repairs that are carried out by an expert who's not recognized by our service.

The legal rights for warranty of material defects are not limited by the guarantee.

The assertion of claims against us in writing must be made in view of the present shortage and specifying the address and signature and proof of service date. For defects that have arisen during the warranty period, however, appear only after which towards us, the customer bears the documentation and verification requirements relating to the formation timing of the defect.

The law of the Federal Republic of Germany valid.

For all disputes arising from the contractual relationship, the action before the court to be charged, which is responsible for the head office of the supplier, unless the buyer is a businessman, legal person of public law or of public law property assets is.

Further, our standard terms and conditions apply in the current version.

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